

From: Allen
To: [Appeals](#)
Cc: ["Jason Hills"](#)
Subject: RE-APPEAL OF APPEAL NUMBER 29065
Date: Thursday, October 05, 2017 3:24:48 PM
Attachments: [image004.png](#)
[SAU 80 SHAKER REGIONAL SCHOOL DISTRICT 2nd appeal.docx](#)

Greetings; I have attached a appeal for SAU 80 Shaker Regional School District. It is because original appeal # 29065 was denied based on the fact no documentation was received by the PIA appealer. I have included the original Appeal, Denial letter, all E-mail Communication and all related documentation. I ask if SLD will review the attached documentation and reverse the decision as the documentation displayed indicates all request were provided by the customer, through the Consultant Services.

Thank you for your prompt activite and review of the appeal.

Allen J Curtis

Allen J Curtis

E-Rate New England

207-685-3257 W

207-649-3211 C

acurtis@eratenewengland.net





SAU 80 SHAKER REGIONAL SCHOOL DISTRICT



E-Rate New England LLC
7 Thunder Castle Rd
Readfield, Me 04355-398
CRN 16061787
acurtis@eratenewengland.net
207-685-3257 Office
207-649-3211

We are Appealing the Appeal Decision for Appeal Category 1 - #29065. We believe that we were able to meet all the requirements requested by the PIA reviewer in a timely fashion.

This is for Application #121062 FRN Numbers 2839393 and 2839400. I have included all documentation in this appeal including a E-Mail trail of communications between SLD, Shaker Region and our consultant services. Please keep in mind E-Rate New England did not file the original FRN Request and is trying to assist this School District to resolve this situation in favor of the School. No School should be penalized when they made ever effort to meet all the SLD-USAC REQUIREMENTS.

You must include following information in your letter of appeal:

- Applicant or service provider who is filing the appeal (i.e. entity number, service provider's 498 ID (SPIN), etc.)

SHAKER REGIONAL SCHOOL DISTRICT SAU 80 BEN 121062

- Contact information including name, address, telephone number, and email address of the person who can discuss the appeal with USAC in detail
 - Allen J Curtis
 - E-Rate New England LLC
 - 7 Thunder Castle Rd
 - Readfield, Me 04355-398
 - CRN 16061787
 - acurtis@eratenewengland.net
 - 207-685-3257 Office
 - 207-649-3211

- **Documentation of USAC's decision (i.e. copy of USAC's decision letter)**



Universal Service Administrative Company

Schools & Libraries Division

Administrator's Decision on Appeal - Funding Year 2015-2016

August 25, 2017

Allen Curtis
ERATE New England LLC
7 Thunder Castle Road
P. O. Box 398
Readfield, ME 04355-0398

Re: Applicant Name:	SHAKER REGIONAL SCHOOL DIST
Billed Entity Number:	121062
Form 471 Application Number:	1038568
Funding Request Number(s):	2839393,2839400
Your Correspondence Dated:	April 14,2017

After review of the information and documentation provided, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's decision to recover improperly disbursed funding for the FCC Form 471 Application Number and funding request number(s) (FRN(s)) referenced above. This letter provides an explanation for USAC's decision. The date of this letter also begins the sixty (60) day time for appealing this decision. If

2ND APPEAL SHAKER REGIONAL SCHOOL DISTRICT FRN'S 2839393 & 28339400
your Letter of Appeal included more than one FCC Form 471 Application Number,
please note that you will receive a separate decision for each funding application.

Funding Request Number(s): 2839393,2839400
Decision on Appeal: **Denied**
Explanation:

- Upon review of the appeal letter, the program compliance team contacted you, the contact person for the subject appeal via e-mail requesting documentation to support the appeal. You were instructed that the request was time sensitive and that a response was expected within fifteen calendar days. The record shows that on July 26, 2017 you were requested to provide information to determine the issues being appealed and you were reminded on August 2, 2017 that the requested documentation due date was August 11, 2017. Since the requested information was not forthcoming, USAC was unable to determine if your funding requests were in compliance with program rules. Therefore, your appeal is denied.
-

- USAC Schools and Libraries Division oversees the administration of the E-rate Program and has the authority to make decisions concerning the administration of the application process, including activities to ensure compliance with Federal Communications Commission rules and regulations. See 47 C.F.R. sec. 54.705(a)(1)(iii). To conduct these reviews, USAC has put in place administrative measures to ensure the prompt resolution of applications. If applicants do not respond within the designated time period, USAC reviews the application based on the information available. See Request for Review of the Decision of the Universal Service Administrator by Marshall County School District, Moundsville, West Virginia, Federal-State Joint Board on Universal Service, Changes to the Board of Directors of the National Exchange Cantier Association, Inc., File Nos. SLD-220105, et al., CC Docket Nos. 96-45 and 97-21, 18 FCC Red 4520, 4522, Order, DA 03-764 para. 6 (rel. Mar. 13, 2003). Typically, applicants are required to respond to USAC's requests for additional information necessary to complete their application within 15 days of being contacted. See Request for Review of the Decision of the Universal Service Administrator by Bishop Petty Middle School, New Orleans, Louisiana, et al., Schools and Libraries Universal Service Mechanism, File Nos. SLD-487170, et al., CC Docket No. 02-6, Order, 21 FCC Red 5316-5317, FCC 06-54 para. 23 (rel. May 19, 2006) (Bishop Petty Order). See also Application Review posted in the SLD section of the USAC website. For those instances where USAC contacts the applicant in reference to a Selective Review Information Request, the applicant may be provided 30 days to comply with the request. This procedure is necessary to prevent undue delays during the application review process.

If you wish to appeal this decision, you may file an appeal pursuant to 47 C.F.R. Part 54, Subpart I. Detailed instructions for filing appeals are available at: <http://www.usac.org/sl/about/program-integrity/appeals.aspx>.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division
 Universal Service Administrative Company
 cc: Maria Dreye

- **Supporting documentation such as forms and previous correspondence**



Copy of Shaker
Regional School Dis



1038568.docx



Shaker - 2015
Windstar, Mar bill.p

- **A precise explanation of the relief sought through this appeal**

- **10/05/2017 - We believe we complied with all the request from SLD for this appeal, see attached above “Copy of Shaker Regional School District” Our date for the creation of the above spreadsheet is 7/26/2017 @4:28 PM. Which was sent in a timely response to the PIA request. The reason for the denial was.**
- “Denied - Upon review of the appeal letter, the program compliance team contacted you, the contact person for the subject appeal via e-mail requesting documentation to support the appeal. You were instructed that the request was time sensitive and that a response was expected within fifteen calendar days. The record shows that on July 26, 2017 you were requested to provide information to determine the issues being appealed and you were reminded on August 2, 2017 that the requested documentation due date was August 11, 2017. Since the requested information was not forthcoming, USAC was unable to determine if your funding requests followed program rules. Therefore, your appeal is denied.”
- **We request that SLD review the current decision and after reviewing the information change the decision to Approved.**

Response

We are requesting a reversal of the decision to recover funds from School Admin Unit 80. The reason SLD did not get a answer to the PIA sent to the School District

was because of Clerical error on the interim-superintendent, and the lack of process knowledge for remaining staff. It appears the PIA may have been E-Mailed to M. Dreyer after she had already vacated the position. In addition to this the prior consultant firm who filed the paperwork, contract had expired. The new consultant did not come on until board late October. In the interim

- the PIA was not address because the Superintendent and the clerical staff had no Idea what to do with it or the ability and skills to act upon the PIA. E-Rate New England LLC was notified about the PIA request by receiving a letter funds recovery through Jason Hills Technology Director on March 27, 2017. We have been researching and preparing the Appeal Please see the Time- Line below. I will also attach a copy of the bill in question.

Time-Line

1. Funding Year July 1, 2015 -June 30-2016
2. Vendor Windstream 143030766
3. Your last E-Rate Consultant left your services on June 30, 2016. The Forms 470 and Form 471 for the funding year 2015-2016 were filled
4. Your School District received a Funding Commitment Letter (FCDL) Sometime in the Fall of 2016. It went to the School we do not have a copy of the original just a copy of the FCDL Supplement. Received on Aug 12, 2016
5. Sometime in the fall of 2016 the school received a request from SLD(E-Rate) PIA Program Integrity Assurance asking for supporting information of the bills that were paid to Windstream. This was before ERNE came on Board. We do currently have copies of these bills. The PIA was addressed to Ms. Dreyer. We never received a notification of the PIA, as we were not on Board until Late October, the 29th

6. E-Rate New England Came on board at the End of October 2016.
7. When we became your consultant, we realized in the late December that the Form
 - 486 had not been filed we filed it. We filed the Form 486.
 - Because it was late and passed the filing window, SLD would only fund Windstream for the period Jan 1, 16 thru June 30/2016
7. Funding Year July 1 2015 -June 30-2016
8. Vendor Windstream
9. Your last E-Rate Consultant left your services on June 30, 2016. The Forms 470 and Form 471 for the funding year 2015-2016 were filled
10. Your School District received a Funding Commitment Letter (FCDL) Sometime in the Fall of 2016. It went to the School we do not have a copy of the original just a copy of the FCDL Supplement. Received on Aug 12, 2016
11. Sometime in the fall of 2016 the school received a request from SLD(E-Rate) PIA Program Integrity Assurance asking for supporting information of the bills that were paid to Windstream. This was before ERNE came on Board. We do currently have copies of these bills. The PIA was addressed to Ms. Dreyer. We never received a notification of the PIA, as we were not on Board until Late October, the 29th
- .
12. E-Rate New England Came on board at the End of October 2016.
14. When we became your consultant, we realized in the late December that the Form 486 had not been filed we filed it. We filed the Form 486. Because it was late and passed the fling window, SLD would only fund Windstream for the period Jan 1, 16 thru June 30/2016

- M Dreyer submitted the Bear Form 472 on Invoice ID: 2455692 Created on 10/20/2016 9:30 AM Last updated on 10/25/2016 5:11 AM E-Rate New England still had not receive a notification from the school of an outstanding PIA.
- On 3-28-2017 we received an E-Mail from Jason Hills SAU 80 Technology Director requesting information about an Improperly Disbursed Funds Recovery Letter. This is because the PIA was never Answered.

- The carrier name and Study Area Code (SAC) (High Cost and Lifeline Program carriers only)
- **Windstream Communications, LLC SCHOOLS AND LIBRARY**
- SPIN 143030766

COMMUNICATIONS TO AND FROM SLD

A. - SLD Inquiry #: 22-940648 Received

Remittal of case 22-940616 because we did not receive information back from SLD

Subject: SLD Inquiry #: 22-940648 Received

From: sldcaseattachments@sl.universalservice.org

To: acurtis@eratenewengland.net

Date Received: Friday, April 14, 2017 11:05 AM

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-940648.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

You indicated in your submission that you wish to send us an attachment. To submit an attachment, please reply to this message and attach your attachment to the reply. Any additional information you wish to provide should be included in the attachment, not added to the text of this email.

If you still have questions about this issue after you review our response, please call us at 1-

888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new

case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Here is the information you submitted:

[FirstName]=Allen [LastName]=Curtis [JobTitle]=CONSULTANT

[EmailAddress]=acurtis@eratenewengland.net [WorkPhone]=2076853257

[FaxPhone]=8668900966 [PreviousCaseNumber]=0 [FormType]=Appeal

[Owner]=APPEALS [DateSubmitted]=4/14/2017 11:02:26 AM

[AttachmentFlag]=Y[FRN]=2839400 [FormType]=Form 471

[ApplicationNumber]=1038568 [Question2]=MAY HAVE ALREADY SUBMITTED

UNDER CASE 22-940614 OT CASE 22-940636 Response We are requesting an reversal of the decision to recover funds from School Admin Unit 80. The reason SLD did not get a answer to the PIA sent to the School District was because of Clerical error on the interim-superintendent, and the lack of process knowledge for remaining staff. It appears the PIA may have been E-Mailed to M. Dreyer after she had already vacated the position. In addition to this the prior consultant firm who filed the paperwork, contract had expired. The new consultant did not come on until board late October. In the interim – the PIA was not address because the Superintendent and the clerical staff had no Idea what to do with it or the ability and skills to act upon the PIA. E-Rate New England llc was notified about the PIA request by receiving a letter funds recovery through Jason Hills Technology Director on March 27 2017. We have been researching and preparing the Appeal Please see the Time- Line below. I will also attach a copy of the bill in question.

Note book: 2015 Appeals

Created: 4/14/2017 11:14 AM

Author: slcaseattachments@sl.universalservice.org

Tags: SHAKER SCHOOL

SLD Inquiry#: 22-940614 Received

Subject: SLD Inquiry#: 22-940614 Received

From: slcaseattachments@sl.universalservice.org

To: acurtis@eratenewengland.net

Date Received: Friday, April 14, 2017 9:45 AM

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-940614.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

You indicated in your submission that you wish to send us an attachment. To submit an attachment, please reply to this message and attach your attachment to the reply. Any additional information you wish to provide should be included in the attachment, not added to the text of this email.

If you still have questions about this issue after you review our response, please call us at 1-

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Thank you.

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[FirstName]=Allen [LastName]=Curtis [JobTitle]=CONSULTANT

[EmailAddress]=acurtis@eratenewengland.net [WorkPhone]=2076853257

[FaxPhone]=8668900966 [PreviousCaseNumber]=0 [FormType]=Appeal

[Owner]=APPEALS [DateSubmitted]=4/14/2017 9:41:10 AM

[AttachmentFlag]=Y[FRN]=2839393 [FormType]=Form 471

[ApplicationNumber]=1038568 [Question2]=See Documentation sent to you via email returned. SERVICES The applicant failed to produce at the request of the

Administration the following documentation pertaining to its purchase and delivery of service and invoicing for FRN 2839393.

Notebook: 2015 Appeals

Created: 4/14/2017 11:11 AM

Author: slgnoreply@sl.universalservice.org

Tags: SHAKER SCHOOL

SLD Inquiry #: 22-940636 Received

Subject: SLD Inquiry #: 22-940636 Received

From: slgnoreply@sl.universalservice.org

To: acurtis@eratenewengland.net

Date Received: Friday, April 14, 2017 10:39 AM

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-940636.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

If you still have questions about this issue after you review our response, please call us at 1-

888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

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Thank you.

Following is the information you submitted:

[FirstName]=Allen [LastName]=Curtis [JobTitle]=CONSULTANT

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[FaxPhone]=8668900966 [PreviousCaseNumber]=0 [FormType]=Appeal

[Owner]=APPEALS [DateSubmitted]=4/14/2017 9:45:53 AM

[AttachmentFlag]=N[FRN]=2839400 [FormType]=Form 471

[ApplicationNumber]=1038568 [Question2]=Response We are requesting an reversal of the decision to recover funds from School Admin Unit 80. The reason SLD did not get a answer to the PIA sent to the School District was because of Clerical error on the interim-superintendent, and the lack of process knowledge for remaining staff. It appears the PIA may have been E-Mailed to M. Dreyer after she had already vacated the position. In addition to this the prior consultant firm who filed the paperwork, contract had expired. The new consultant did not come on until board late October. In the interim – the PIA was not address because the Superintendent and the clerical staff had no Idea what to do with it or the ability and skills to act upon the PIA. E-Rate New England llc was notified about the PIA request by receiving a letter funds recovery through Jason Hills Technology Director on March 27 2017. We have been researching and preparing the Appeal Please see the Time- Line below. I will also attach a copy of the bill in question.

No t e b o o k: 2015 Appeals

Cr e a t e d : 4/14/2017 11:10 AM

A u t h o r : slcaseattachments@sl.universalservice.org

Tags: 22-940614, SHAKER SCHOOL

SLD Inquiry #: 22-940648 Received

Resmittale of case 22-940616 because we did not receive information back from SLD

Subject: SLD Inquiry #: 22-940648 Received

From: sldcaseattachments@sl.universalservice.org

To: acurtis@eratenewengland.net

Date Received: Friday, April 14, 2017 11:05 AM

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-940648.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

You indicated in your submission that you wish to send us an attachment. To submit an attachment, please reply to this message and attach your attachment to the reply. Any additional information you wish to provide should be included in the attachment, not added to the text of this email.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

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[FirstName]=Allen [LastName]=Curtis [JobTitle]=CONSULTANT

[EmailAddress]=acurtis@eratenewengland.net [WorkPhone]=2076853257

[FaxPhone]=8668900966 [PreviousCaseNumber]=0 [FormType]=Appeal

[Owner]=APPEALS [DateSubmitted]=4/14/2017 11:02:26 AM

[AttachmentFlag]=Y[FRN]=2839400 [FormType]=Form 471

[ApplicationNumber]=1038568 [Question2]=MAY HAVE ALREADY SUBMITTED

UNDER CASE 22-940614 OT CASE 22-940636 Response We are requesting an reversal of the decision to recover funds from School Admin Unit 80. The reason SLD did not get a answer to the PIA sent to the School District was because of Clerical error on the

interim-superintendent, and the lack of process knowledge for remaining staff. It appears the PIA may have been E-Mailed to M. Dreyer after she had already vacated the position. In addition to this the prior consultant firm who filed the paperwork, contract had expired. The new consultant did not come on until board late October. In the interim – the PIA was not address because the Superintendent and the clerical staff had no Idea what to do with it or the ability and skills to act upon the PIA. E-Rate New England llc was notified about the PIA request by receiving a letter funds recovery through Jason Hills Technology Director on March 27 2017. We have been researching and preparing the Appeal Please see the Time- Line below. I will also attach a copy of the bill in question.

Notebook: 2015 Appeals

Created: 4/14/2017 10:59 AM

Author: sldnoreply@sl.universalservice.org

Tags: SHAKER SCHOOL

SLD Inquiry#: 22-940636 Received

APPEAL FILED

Subject: SLD Inquiry#: 22-940636 Received

From: sldnoreply@sl.universalservice.org

To: acurtis@eratenewengland.net

Date Received: Friday, April 14, 2017 10:39 AM

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-940636.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

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[FaxPhone]=8668900966 [PreviousCaseNumber]=0 [FormType]=Appeal
 [Owner]=APPEALS [DateSubmitted]=4/14/2017 9:45:53 AM
 [AttachmentFlag]=N[FRN]=2839400 [FormType]=Form 471
 [ApplicationNumber]=1038568 [Question2]=Response We are requesting an reversal of the decision to recover funds from School Admin Unit 80. The reason SLD did not get a answer to the PIA sent to the School District was because of Clerical error on the interim-superintendent, and the lack of process knowledge for remaining staff. It appears the PIA may have been E-Mailed to M. Dreyer after she had already vacated the position. In addition to this the prior consultant firm who filed the paperwork, contract had expired. The new consultant did not come on until board late October. In the interim – the PIA was not address because the Superintendent and the clerical staff had no Idea what to do with it or the ability and skills to act upon the PIA. E-Rate New England llc was notified about the PIA request by receiving a letter funds recovery through Jason Hills Technology Director on March 27 2017. We have been researching and preparing the Appeal Please see the Time- Line below. I will also attach a copy of the bill in question.

Notebook: 2015 Appeals

Created: 4/14/2017 10:58 AM

Author: sldcaseattachments@sl.universalservice.org

Tags: 22-940614, SHAKER SCHOOL

SLD Inquiry#: 22-940614 Received

send to sld via ask a question today 4/14/2017

Subject: SLD Inquiry #: 22-940614 Received

From: sldcaseattachments@sl.universalservice.org

To: acurtis@eratenewengland.net

Date Received: Friday, April 14, 2017 9:45 AM

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-940614.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

You indicated in your submission that you wish to send us an attachment. To submit an attachment, please reply to this message and attach your attachment to the reply. Any additional information you wish to provide should be included in the attachment, not added to the text of this email.

If you still have questions about this issue after you review our response, please call us at 1-

888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

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[Owner]=APPEALS [DateSubmitted]=4/14/2017 9:41:10 AM

[AttachmentFlag]=Y[FRN]=2839393 [FormType]=Form 471

[ApplicationNumber]=1038568 [Question2]=See Documentation sent to you via email returned. SERVICES The applicant failed to produce at the request of the Administration the following documentation pertaining to its purchase and delivery of service and invoicing for FRN 2839393.

HISTORY OF APPEAL

HISTORY OF APPEAL

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

From: Allen Curtis (acurtis@eratenewengland.net)

To: 'Jason Hills' (jhills@sau80.org)

Date Received: Saturday, May06, 2017 11:41 AM

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

From: Jason Hills (jhills@sau80.org)

To: Allen Curtis (acurtis@eratenewengland.net)

Date Received: Friday, May05, 2017 1:55 PM

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

From: Jason Hills (jhills@sau80.org)

To: Allen Curtis (acurtis@eratenewengland.net)

Date Received: Friday, May 05, 2017 8:28 AM

JASON, ATTACHED IS A REQUEST FOR INFORMATION FROM SLD IT IS REFERED TO 2015-2016 TO TRY AND OBTAIN INFORMATION ABOUT THE APPEAL THAT WE FILED, I HAVE UNTIL THE THE 12 TO ANSWER THE QUESTIONS. ANY INFORMATION YOU HAVE PLEASE FORWARD IT TO ME PLEASE PUT APPEAL 29065 IN THE SUBJECT LINE.

THANKS

ALLEN

From: Jason Hills [<mailto:jhills@sau80.org>]

Sent: Friday, May 05, 2017 1:55 PM

To: Allen Curtis <acurtis@eratenewengland.net>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

<https://drive.google.com/open?id=0B5Hwu0Vb1V8fcXFzbXp5Mk0xSWM>

Now had Verizon bills.

From: Allen Curtis [mailto:acurtis@eratenewengland.net]

Sent: Friday, May 5, 2017 8:46 AM

To: Jason Hills <jhills@sau80.org>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

CAN YOU DO THE SAME THING FOR CELLULAR SERVICE. I HAVE WINDSTREAM AND FAIRPOINT.

ALLEN

From: Jason Hills [mailto:jhills@sau80.org]

Sent: Friday, May 05, 2017 8:29 AM

To: Allen Curtis <acurtis@eratenewengland.net>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

Good morning Allen,

I wanted to confirm that you received all the information you needed for our appeal.

Thanks,

Jason

From: Jason Hills [mailto:jhills@sau80.org]

Sent: Tuesday, May 2, 2017 3:34 PM

To: 'Allen Curtis' <acurtis@eratenewengland.net>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

Hi Allen,

Please confirm you have received the email with link to files requested.

<https://drive.google.com/drive/folders/0B5Hwu0Vb1V8fcXFzbXp5Mk0xSWM?usp=sharing>

Thanks,

Jason

From: Allen Curtis [<mailto:acurtis@eratenewengland.net>]

Sent: Monday, May 1, 2017 10:33 AM

To: jhills@sau80.org

Subject: FW: I sent this e-mail this to the school today, and asked for the information.

Jason It went to the wrong address. This is in regards to the appeals that we applied for the 2015-2016 funding year.

From: Allen Curtis [<mailto:no-reply@evernote.com>]

Sent: Sunday, April 30, 2017 7:27 PM

To: dharkin@kitteryschools.com

Cc: acurtis@eratenewengland.net

Subject: I sent this e-mail this to the school today, and asked for the information.

Jason, this is a PIA - I need the complete Monthly copies of the bills for Windstream

and Northern New England for the Period of July 1, 2015 - June 30, 2016. I need about 3 to 4 days to complete the spreadsheets for each vendor and submit the information to SLD. Please produce these bills.

This is in response to our appeal to SLD

Allen

I sent this e-mail this to the school today, and asked for the information.

- **I sent this e-mail this to the school today, and asked for the information.**



Scho
ols
and
Libr
aries

FY

2015 E-rate Application Information Request

April 28, 2017

Contact Name: Debbie Thompson

Applicant Name: SHAKER REGIONAL SCHOOL DIST

FCC Form 471 Application Number(s): 1038568

Response Due Date: 05/13/2017

I need about 3 days to complete the spread sheet.

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FRN 2839393 Invoice# 2455692 **Northern New England July 1, 2015 – June 30, 2016**

Monthly bills for each vendor above. (Complete Bills)

The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

Total current charge per bill,

Itemized identification and removal of all ineligible products and services,

Calculation of the Undiscounted/Requested amounts requested.

If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

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Bill Date

Service Provider Name

Bill-To Entity (Name & Address)

Current Charges

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The completed worksheet certification form (attached) to certify the accuracy of the worksheet.

Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.

Worksheet must clearly indicate ineligible(s) and its removal.

Response Reminders

Please email or fax the requested information to my attention. If you have any questions or you do not understand what we are requesting, please feel free to contact me.

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Thank you for your cooperation and continued support of the Universal Service Program.

Sincerely,

Michael Giudice

Associate Case Manager – SLP Appeals/COMAD – Schools & Libraries

30 Lanidex Plaza West – N243 | Parsippany, NJ 07054

P: 973.581.7540 | F: 973.599.6525

mgiudice@sl.universalservice.org

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<https://drive.google.com/open?id=0B5Hwu0Vb1V8fcXFzbXp5Mk0xSWM>

Now had Verizon bills.

From: Allen Curtis [mailto:acurtis@eratenewengland.net]

Sent: Friday, May 5, 2017 8:46 AM

To: Jason Hills <jhills@sau80.org>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

CAN YOU DO THE SAME THING FOR CELLULAR SERVICE. I HAVE WINDSTREAM AND FAIRPOINT.

ALLEN

From: Jason Hills [mailto:jhills@sau80.org]

Sent: Friday, May 05, 2017 8:29 AM

To: Allen Curtis <acurtis@eratenewengland.net>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

Good morning Allen,

I wanted to confirm that you received all the information you needed for our appeal.

Thanks,

Jason

From: Jason Hills [mailto:jhills@sau80.org]

Sent: Tuesday, May 2, 2017 3:34 PM

To: 'Allen Curtis' <acurtis@eratenewengland.net>

Subject: RE: I sent this e-mail this to the school today, and asked for the information.

Hi Allen,

Please confirm you have received the email with link to files requested.

<https://drive.google.com/drive/folders/0B5Hwu0Vb1V8fcXFzbXp5Mk0xSWM?usp=sharing>

Thanks,

Jason

From: Allen Curtis [mailto:acurtis@eratenewengland.net]

Sent: Monday, May 1, 2017 10:33 AM

To: jhills@sau80.org

Subject: FW: I sent this e-mail this to the school today, and asked for the information.

Jason It went to the wrong address. This is in regards to the appeals that we applied for the 2015-2016 funding year.



Shaker - 2015
Windstar, Mar bill.p



Fair Point Contract
- frn 2839393.pdf

From: Allen Curtis [mailto:no-reply@evernote.com]

Sent: Sunday, April 30, 2017 7:27 PM

To: dharkin@kitteryschools.com

Cc: acurtis@eratenewengland.net

Subject: I sent this e-mail this to the school today, and asked for the information. COMMUNICATIONS TO AND FROM SLD

Jason, this is a PIA - I need the complete Monthly copies of the bills for Winstream

and Northern New England for the Period of July 1, 2015 - June 30, 2016. I need about 3 to 4 days to complete the spreadsheets for each vendor and submit the information to SLD. Please produce these bills.

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Schools and Libraries


 FY
2015
E-
rate
Appl

ication Information Request

April 28, 2017

Contact Name: Debbie Thompson

Applicant Name: SHAKER REGIONAL SCHOOL DIST

FCC Form 471 Application Number(s): 1038568

Response Due Date: 05/13/2017
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Fairpoint October
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Shaker - 2015
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Schools and Libraries

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Appeal Category 1 - #29065

Requested Discount

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

On your form, you provided the discount level of 70% for JAFFREY RINDGE COOP SCH DIST. This discount level has not been validated by a third party organization (such as your state agency responsible for reporting National School Lunch Program (NSLP) numbers). This is an issue because third party validation of discount levels is required.

Before we can progress with processing your application, PIA needs to ensure that your discount level request is correct. (For reference, please read USAC's information on applying for discounts at <http://www.usac.org/si/applicants/step03/default.aspx>).

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Important Note:

Most schools use (exclusively) NSLP data to determine their discount. If you do, please respond to question #1 only.

However, if individual schools within your school district have used different methods for calculating the number of students eligible for NSLP, please respond to question #2 and then any/all applicable questions #3 - 6, depending on which discount calculations you used.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

#	Question	Response
1	If you use (exclusively) National School Lunch Program (NSLP) data to determine your discount:	—
a	Provide a signed copy of a District Aggregate Reimbursement Claim Form, which is used to request reimbursement for free and reduced meals provided as part of the NSLP. The signed District Aggregate Reimbursement Claim Form should include the signature of the school official, their job title, and the date.	<input type="text"/> <input type="button" value="Browse..."/>
	Proceed to question #1	
i	Please provide a letter or e-mail from a school official that lists the enrollment and Free/Reduced Information for each school in the district. On the e-mail or letter, please provide the name and title of the entity official providing the response.	<input type="text"/> <input type="button" value="Browse..."/>
	Note: The enrollment and Free/Reduced Information provided in your letter should match the information that appears on the claim form.	
b	Please provide, for each school in your district, a signed copy of the Reimbursement Claim Form that the school sends to the state each month as part of their participation in the program. The signed Reimbursement Claim Form should include the signature of the school official, their job title, and the date.	<input type="text"/> <input type="button" value="Browse..."/>
	You have no further questions.	
2	If you used Survey method, provide the following for each school in your district, to help determine how you calculated your discount percentage:	—
a	Are you a school official?	—Yes / No—
i	If No, please provide the following information (questions #i-iv) in writing from a school official. On the e-mail or letter, please provide the name and title of the school official providing the response.	<input type="text"/> <input type="button" value="Browse..."/>
ii	If Yes, please provide the following information (questions #i-iv):	—
i	Total number of students attending each school:	<input type="text"/>
ii	Total number of students in each school qualified for participation in NSLP:	<input type="text"/>
iii	Are the surveys/applications and results (related to income eligibility) kept on file for each school?	—Yes / No—